

Coventry City Council
Minutes of the Meeting of Cabinet Member for Adult Services held at 10.00 am on
Monday, 1 July 2024

Present:

Members: Councillor L Bigham (Cabinet Member)

Employees (by Service Area):

Adults Services P Fahy (Director), N Byrne, S Caren, L Ferro

Law and Governance T Robinson

Apologies: Councillor S Nazir

Public Business

1. **Minute's Silence**

The Cabinet Member and officers observed a Minute's Silence as a mark of respect for an officer in Adult Services who had recently passed away.

2. **Declarations of Interest**

There were no disclosable pecuniary interests.

3. **Minutes**

The Minutes of the meeting held on 14 March 2024 were agreed and signed as a true record.

4. **Quarter Four Performance 2023/24 - Adult Social Care**

The Cabinet Member considered a report of the Director of Adult Services and Housing that provided an update to Adult Social Care performance for quarter four 2023/24 alongside actions in place to improve performance and proposed next steps.

Adult Social Care performance is measured in line with the Department of Health and Social Care (DHSC) national Adult Social Care Outcomes Framework (ASCOF) and this performance is reported nationally at year end. Adult Social Care (ASC) also measures a series of locally defined indicators, which are reported to the Adult Social Care Management Team on a quarterly basis. The report updated the Cabinet Member for Adult Services on the quarter four performance, actions in place to improve performance and proposed next steps. It also provided an opportunity for the Cabinet Member to provide comment.

An appendix to the report outlined the ASCOF figures for each of the four domains and indicators set out in the report, demonstrating the quarter four improvement of

key areas in comparison to 2021/22 and 2022/23 figures. Directional arrows were displayed to summarise performance compared to previous years against these indicators. It also provided a useful comparison between Coventry City Council's figures and those at a regional and national level.

The Head of Business Systems and Improvement for Adult Social Care provided a detailed assessment of the variations in the ASCOF figures and also emphasised the work undertaken throughout the year to gradually improve every indicator figure. Additionally, the Service Manager for Adult Communication updated the Cabinet Member on the engagement work being undertaken, especially with regard to the Service's engagement with Adult Social Care providers. The Cabinet Member thanked officers for the remarkable sustained improvement and drew attention to the work being done to provide digital services to carers and service users to help combat loneliness. She further highlighted community events such as Bands in the Park where information could be provided to carers in the future.

RESOLVED that the Cabinet Member for Adult Services endorses the action taken in relation to the Adult Social Care quarter four 2023/24 performance including the next steps as outlined in the report.

5. Outstanding Issues

There were no outstanding issues.

6. Any other items of public business which the Cabinet Member decides to take as matters of urgency because of the special circumstances involved

There were no other items of urgent public business.

(Meeting closed at 10.20 am)